

Maximising Impact Through SME-Friendly Recognition Strategies



MAXIMISING IMPACT THROUGH SME-FRIENDLY RECOGNITION STRATEGIES

Here's what's covered in this document:

- What is employee recognition?
- Can people recognition strategies be implemented in SMEs?
- What are cost-effective ways to show your appreciation?
- How often should employees be recognised?
- Who can give employee recognition?
- How to access more Howardco resources?

WHAT IS EMPLOYEE RECOGNITION?

Employee recognition is about acknowledging your people's outstanding performance and behaviours in the workplace. It boosts people's engagement, happiness, and motivation, ultimately enhancing the quality of work in your small and medium-sized enterprise (SME).



CAN PEOPLE RECOGNITION STRATEGIES BE IMPLEMENTED IN SMEs?

At Howardco, we believe that building a culture of recognition within SMEs doesn't need to be a costly process.



While larger companies may have access to greater resources, SMEs can still implement heartfelt, budget-friendly strategies that not only enhance ROI but also align with their financial capabilities.

WHAT ARE COST-EFFECTIVE WAYS TO SHOW YOUR APPRECIATION?

Here are 6 SME-tailored tips to show appreciation:

• Acknowledge different DiSC styles. The <u>DiSC model</u> (Dominance, Influence, Steadiness, and Conscientiousness) can help in understanding and tailoring recognition to different employee personalities.

For example, team members with a high 'C' preference value recognition for accuracy and timeliness, while those with a high 'I' preference favour personalised feedback about their contributions to the team.

Click here to learn more about how Howardco can help you better understand yourself and the personalities of the people you work with

- Catch people doing the right thing. Look for opportunities to acknowledge your team members who exemplify your SME's culture and values by consistently doing the right things.
- Mark personal milestones: Celebrate birthdays. For example, consider giving your people a day off on their special day to show appreciation for their contribution.
- **Recognise work achievements.** Acknowledge important moments, such as work anniversaries and project completions, through small gestures.

Remember that a quick visit to your teammate's working station for verbal praise or leaving a thoughtful thank-you note can make a lasting impression on your people's professional journey.

• **Give consistent awards:** Organise a monthly awards ceremony during town halls, standups, toolbox meetings, or other team or SME-wide occasions where your people can nominate their peers for exceptional contributions.

Consider titles like Employee of the Month, Customer Service Star, etc.

• **Build Bonds Over Team Lunches:** Arrange regular, informal eat-together sessions where everyone can take a break from work and connect on a personal level, share their experiences, and feel heard and valued.



HOW OFTEN SHOULD EMPLOYEES BE RECOGNISED?

To recognise people effectively, balancing consistency and appropriateness is key.

Here are various frequencies at which these strategies can be applied:

• **Everyday:** Daily recognition can include simple yet meaningful gestures, like a verbal "thank you" or an encouraging note.

These small everyday appreciations are excellent for reinforcing positive behaviours and maintaining a motivating environment.

- **Weekly:** Notable achievements and contributions can be commended during team meetings or through a "weekly spotlight" in company communications.
- **Monthly:** Once-a-month awards, such as "Employee of the Month," are an excellent way to celebrate consistent excellent performance and recognition, sometimes from customer feedback.
- **Bi-Annual:** Semi-annual recognitions, such as performance reviews, provide an opportunity for more formal and in-depth recognition.

These reviews can include constructive feedback and goal-setting, acknowledging achievements over the preceding months.

• **Yearly:** Annual recognition events celebrating individual achievements and broader organisational goals. Certificates, awards, and promotions can be given during annual meetings or company gatherings.

WHO CAN GIVE EMPLOYEE RECOGNITION?

Leadership: Recognition from managers and leaders can carry a lot of weight. This can include promotions, raises, or official praise during team meetings.

Peer-to-Peer: Encouraging people to recognise their peers can be highly effective. It can be informal, like a shoutout in a team chat, or more formal, such as peer-nominated awards.

Self-Recognition: Self-recognition can include setting personal milestones, taking ownership of their professional growth, and reflecting on their own achievements.

FIND MORE HR RESOURCES AT WWW.HOWARDCO.COM.AU

Take your employee recognition strategy to the next level and unlock a more successful and motivated workforce. Contact Howardco consultants today for expert guidance.

